Your key with us

You have entrusted us with a key to your home. Here you can read how we keep it and when we use it.

What we use the key for

Only in an emergency: if you raise the alarm and can’t open the door yourself, we use your key to get in. That way we lose no time, and nobody has to force the door.

How we keep it

Your key is kept locked away with us. There is no name and no address on the key, only a code. Only we can match the code to your home.

Who uses it

Only the members of our staff who come to you. We record who took the key and when it was brought back.

What you can do for us

- Let us know if you have the lock changed. Then we need a new key.
- Don’t leave a key in the lock on the inside. Otherwise we can’t open the door from outside.
- We try the key in your door when you hand it over. If it ever stops fitting, please tell us.

If you want your key back

When the contract ends, or whenever you wish, you get your key back in full. We confirm the return in writing.

Your data

There are no personal details on the key. For your key we only store what we need to keep it and to keep a record.

Questions? Call us:

Provider: _____

_____

Available: _____

Your customer number: _____